



Mowbray Links lifestyle village

Privacy Policy

THE PROTECTION OF INFORMATION:

Mowbray Links Lifestyle Village is committed to protecting the personal information of all residents. Mowbray Links Lifestyle Village values the trust its residents place in the company. Accordingly, Mowbray Links Lifestyle Village adheres to the highest ethical standards when gathering, using, and safeguarding residents' information that is entrusted to the company.

THE USE AND COLLECTION OF RESIDENTS' INFORMATION:

The only information gathered and retained about residents at Mowbray Links Lifestyle Village, is that which is required to responsibly administer its business, provide services, and communicate to such departments and officers as required by law and due process. Mowbray Links Lifestyle Village does not rent, sell, or exchange information about its residents. Access to information about residents at Mowbray Links Lifestyle Village is restricted to the Mowbray Links Lifestyle Village and relevant employees. Third parties that need access to Mowbray Links Lifestyle Village residents' information, in order to provide health, operational or other support services to Mowbray Links Lifestyle Village, must agree to safeguard residents' information in strict compliance with the Mowbray Links Lifestyle Village privacy policy. Mowbray Links Lifestyle Village limits access to residents' information to those employees, contractors, and agents who need it to carry out the functions of their employment or contract. Mowbray Links Lifestyle Village educates its employees, contractors and agents about all Mowbray Links Lifestyle Village policies and practices in regard to safeguarding residents' information; preventing its unauthorised access, use or disclosure; and, ensuring its proper handling.

ACCURACY AND SECURITY OF CUSTOMER INFORMATION:

Mowbray Links Lifestyle Village makes all reasonable efforts to ensure that the information pertaining to its residents is maintained in an accurate, timely and secure manner. Mowbray Links Lifestyle Village will continually monitor and adopt appropriate new technological developments that are designed to aid in ensuring the accuracy and security of residents' information. Mowbray Links Lifestyle Village enforces its policies about gathering, access, and use of personal customer information by its employees and authorised third parties.

YOUR RIGHTS OF ACCESS TO YOUR INFORMATION:

As a resident of Mowbray Links Lifestyle Village, you have the right to view all information about you that is held by the organisation. Any request to view the information must be made in writing. On receipt of such a request from a resident, an appointment will be made to view the information. Mowbray Links Lifestyle Village will not be responsible for the actions of any third party to whom residents give access to information about themselves, in the course of accessing their information. Any questions or concerns pertaining to this Privacy Policy should be addressed in writing to:

Julie Campbell
Village Manager
30 Janefield Street
Mowbray Tas 7250